TECHNOPATH
CLINICAL DIAGNOSTICS

Title: **Scientific Services Manager**

Area: **Operations**

Reporting to: **VP of Science**

Job Duties & Responsibilities

- Managing technical failure investigations for in-process and on-market issues.
- Lead technical investigations to carry out problem analysis/complaint investigation as required and define and implement effective corrective and preventative actions.
- Bring to the attention of Quality Management areas of risk for product/batches on market.
- Lead the analysis of technical data and the generation of technical reports.
- Responsible for Real Time Monitoring program post launch. Implement tracking and trending measures to monitor product performance effectively through associated protocols and reports.
- Support to internal Technopath departments, in product maintenance support, failure investigation, problem resolution/ corrective action implementation, when required.
- Prepare Non-conformance Reports and liaising with the Quality Department to ensure a thorough investigation is conducted and close out of all product performance issues/ complaints in accordance with the company QMS.
- Liaise with Operation / Supply Chain to execute and document raw material evaluation for existing and new suppliers.
- Provide technical input for Process / Manufacturing changes as part of the Change Control Process.
- Generate and review Rilibäk Data for on-market products.
- Provide technical expertise to the sales and marketing function.
- Provide necessary support for effective handling and timely closing out of complaints.
- Generation of outputs for change controls / completed projects such as SOPs, specifications (product and quality control), with regard to new designs or improvements to existing ones.
- Ensure that product development projects and changes to existing products are conducted in compliance with applicable Technopath Quality procedures.
- Creation and implementation of test procedures and/or data analysis templates as required.
- Supporting QA in the internal audit programme as Auditor/Auditee, as required by the internal audit schedule.
- Develop and maintain a technical library for Critical Process Parameters (CPPs) and Critical Quality Attributes (CQAs) for all products manufactured on site.

Please forward your CV to our Human Resources department: **hr@technopathcd.com**

Qualifications:

- Minimum of degree qualification Degree in Science / Engineering related discipline.
- 5+ years industry experience working in a regulated medical product environment.
- Good knowledge of international regulatory standards.
- In-depth working knowledge of quality and operations systems and processes.
- Proven success in the execution and application of quality systems.
- Good organizational qualities, along with good communication and presentation skills.
- Strong project management skills with the ability to prioritize multiple tasks and projects.
- Excellent communication skills and attention to detail.
- A good understanding of biochemistry and / or statistics would advantageous.

Please forward your CV to our Human Resources department: **hr@technopathcd.com**